



## **TICKET FACTZ LLC** **(Online services agreement)**

I willingly enter into agreement with TICKET FACTZ of sound mind. I understand that TICKET FACTZ representatives are not BAR licensed lawyers. Therefore, TICKET FACTZ or its representative shall not represent me in any legal arena.

Once you've registered, you will receive the class manual via email. I understand that I am required to attend and pass Ticket Factz University (TFU). I am completely aware that I am required to 4 hours of training over the course of 4 days. Classes will be held in four separate sessions online via Zoom.

### **COURT DATES**

With your Ticket Assurance, TICKET FACTZ shall set up all court dates required to assist our supporter(s) per agreement. If the client has secured a court date prior to enrolling in our TICKET FACTZ UNIVERSITY, the client is required to supply TICKET FACTZ with the court date within 72 hours of enrollment or within 15 days of their scheduled court hearing. If the court date is not supplied by the client within the time frame prescribed above, the supporter may be required to pay an express fee of \$25.

### **TRAFFIC PACKET(S)**

Supporters shall first receive a set of documents for their arraignment date(s) 48hours from the date of enrollment in TICKET FACTZ UNIVERSITY. Prior to your arraignment, TICKET FACTZ will supply the client with documents necessary for infraction cases only such as Request for Verified Complaint, Affidavit Of Poverty, Motion for Discovery, and Motion to Dismiss along with court scripts. Supporter must notify TICKET FACTZ representatives of any future trial date(s) within 14 days of their hearing date. Traffic Packets shall only provide coverage for one Traffic Citation. Supporters with additional citations shall be required to invest in applicable additional Traffic Packets. If client fails to

meet the deadlines to submit court date information, client may be required to pay a \$25 express fee to receive any motions due to them.

## APPEAL

TICKET FACTZ has been able to maintain a 96% success rate. In the event that your case lands in the 4% loss bracket, it's usually do to a rogue judiciary. With that being said, appeal briefs shall require an additional investment. Please speak to your Ticket Counselor for more details.

## CANCELATION POLICY

All classes must be completed within 45-day period from the time of enrollment. If the enrollee is unable to attend all classes within 45-days of enrollment due to no wrong doing on behalf of TICKET FACTZ, or elect to **DROP OUT** of the classes, enrollee will not be eligible for any future classes without paying reenrollment fees. Coaching sessions will only be available for those with a valid ticket assurance plan.

I understand that my success in any citation(s) solely depends upon my participation away from or in the TICKET FACTZ UNIVERSITY. Therefore I shall attend all prescribed classes and commit to studies outside of class time. I understand that all payments shall not be refundable.

## Agreement between user and TICKET FACTZ.com

Welcome to caticketmasters.com. The TICKET FACTZ.com website (the "Site") is comprised of various web pages operated by TICKET FACTZ.

TICKETFACTZ.COM is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of caticketmasters.com constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

TICKETFACTZ.COM is a E-commerce Site OVERVIEW TICKETFACTZ.COM was created to assist drivers with Traffic violations. We do not provide legal advice. We are here to share our experiences with traffic tickets over a span of 20 years through our Ticket Factz University.

## **Electronic Communications**

Visiting caticketmasters.com or sending emails to TICKET FACTZ constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

## **Your account**

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that TICKET FACTZ is not responsible for third party access to your account that results from theft or misappropriation of your account. TICKET FACTZ and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

TICKET FACTZ does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use caticketmasters.com only with permission of a parent or guardian.

## **Cancellation/Refund Policy**

No refund, no exceptions. All transactions are final.

## **Links to third party sites/Third party services**

TICKETFACTZ.COM may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of TICKET FACTZ and TICKET FACTZ is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. TICKET FACTZ is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by TICKET FACTZ of the site or any association with its operators.

Certain services made available via caticketmasters.com are delivered by third party sites and organizations. By using any product, service or functionality originating from the caticketmasters.com domain, you hereby acknowledge and

consent that TICKET FACTZ may share such information and data with any third party with whom TICKET FACTZ has a contractual relationship to provide the requested product, service or functionality on behalf of caticketmasters.com users and customers.

### **No unlawful or prohibited use/Intellectual Property**

You are granted a non-exclusive, non-transferable, revocable license to access and use TICKETFACTZ.COM strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to TICKET FACTZ that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, videos, audio recordings, live presentations, as well as the compilation thereof, and any software used on the Site, is the property of TICKET FACTZ or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. TICKET FACTZ content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use, and will make no other use of the content without the express written permission of TICKET FACTZ and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of TICKET FACTZ or our licensors except as expressly authorized by these Terms.

### **Use of communication services**

The Site may contain bulletin board services, chat areas, news groups, forums, communities, personal web pages, calendars, and/or other message or communication facilities designed to enable you to communicate with the public

at large or with a group (collectively, "Communication Services"), you agree to use the Communication Services only to post, send and receive messages and material that are proper and related to the particular Communication Service.

By way of example, and not as a limitation, you agree that when using a Communication Service, you will not: defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy and publicity) of others; publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information; upload files that contain software or other material protected by intellectual property laws (or by rights of privacy or publicity) unless you own or control the rights thereto or have received all necessary consents; upload files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer; advertise or offer to sell or buy any goods or services for any business purpose, unless such Communication Service specifically allows such messages; conduct or forward surveys, contests, pyramid schemes or chain letters; download any file posted by another user of a Communication Service that you know, or reasonably should know, cannot be legally distributed in such manner; falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded, restrict or inhibit any other user from using and enjoying the Communication Services; violate any code of conduct or other guidelines which may be applicable for any particular Communication Service; harvest or otherwise collect information about others, including e-mail addresses, without their consent; violate any applicable laws or regulations.

TICKET FACTZ has no obligation to monitor the Communication Services. However, TICKET FACTZ reserves the right to review materials posted to a Communication Service and to remove any materials in its sole discretion. TICKET FACTZ reserves the right to terminate your access to any or all of the Communication Services at any time without notice for any reason whatsoever.

TICKET FACTZ reserves the right at all times to disclose any information as necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in TICKET FACTZ 's sole discretion.

Always use caution when giving out any personally identifying information about yourself or your children in any Communication Service. TICKET FACTZ

Managers and hosts are not authorized TICKET FACTZ spokespersons, and their views do not necessarily reflect those of TICKET FACTZ.

Materials uploaded to a Communication Service may be subject to posted limitations on usage, reproduction and/or dissemination. You are responsible for adhering to such limitations if you upload the materials.

Materials provided to caticketmasters.com or posted on any TICKET FACTZ web page TICKET FACTZ does not claim ownership of the materials you provide to caticketmasters.com (including feedback and suggestions) or post, upload, input or submit to any TICKET FACTZ Site or our associated services (collectively "Submissions"). However, by posting, uploading, inputting, providing or submitting your Submission you are granting TICKET FACTZ, our affiliated companies and necessary sub licensees permission to use your Submission in connection with the operation of their Internet businesses including, without limitation, the rights to: copy, distribute, transmit, publicly display, publicly perform, reproduce, edit, translate and reformat your Submission; and to publish your name in connection with your Submission.

No compensation will be paid with respect to the use of your Submission, as provided herein. TICKET FACTZ is under no obligation to post or use any Submission you may provide and may remove any Submission at any time in TICKET FACTZ sole discretion.

By posting, uploading, inputting, providing or submitting your Submission you warrant and represent that you own or otherwise control all of the rights to your Submission as described in this section including, without limitation, all the rights necessary for you to provide, post, upload, input or submit the Submissions.

### **Third Party Accounts**

You will be able to connect your TICKET FACTZ account to third party accounts. By connecting your TICKET FACTZ account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

### **International Users**

The Service is controlled, operated and administered by TICKET FACTZ from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will



not use the TICKET FACTZ Content accessed through caticketmasters.com in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

**Indemnification**

You agree to indemnify, defend and hold harmless TICKET FACTZ, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorneys' fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. TICKET FACTZ reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with TICKET FACTZ in asserting any available defenses.

**Liability disclaimer**

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. CALIFORNIA TICKET MASTERS AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME.

TICKET FACTZ LLC AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. CALIFORNIA TICKET MASTERS AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CALIFORNIA TICKET MASTERS AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT

OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF TICKET FACTZ OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

**Termination/access restriction**

TICKET FACTZ reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of California and you hereby consent to the exclusive jurisdiction and venue of courts in California in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and TICKET FACTZ as a result of this agreement or use of the Site. TICKET FACTZ 's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of TICKET FACTZ 's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by TICKET FACTZ with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.



Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and TICKET FACTZ with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and TICKET FACTZ with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

### **Changes to Terms**

TICKET FACTZ reserves the right, in its sole discretion, to change the Terms under which caticketmasters.com is offered. The most current version of the Terms will supersede all previous versions. TICKET FACTZ encourages you to periodically review the Terms to stay informed of our updates.

### **Contact Us**

TICKET FACTZ welcomes your questions or comments regarding the Terms:

TICKET FACTZ LLC  
3679 Crenshaw  
Los Angeles, California 90016

#### **Email Address:**

[ticketfactz@gmail.com](mailto:ticketfactz@gmail.com)

#### **Telephone number:**

866-932-9008

Effective as of January 2, 2023